

Rasha Lulua 07999 456 351

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- ✦ Piano lessons can be 30, 45, or 60 minutes long, and are charged at £16, £24 and £32 respectively, until further notice.
- ✦ New students may have 15-30 minutes of a free trial lesson.
- ✦ English, German and Arabic language lessons are two hours long, either once or twice a week, during morning hours and are charged at £32 per lesson a month in advance, until further notice.
- ✦ The commute charge is £3 per commute until further notice.
- ✦ Invoices are issued for either 5 or 10 lessons in advance.
- ✦ If you want to stop lessons, you must give two weeks' notice before the next invoice is issued, as there will be no refunds.
- ✦ If you do not attend a lesson, you will still be charged unless notice is given at least 24 hours in advance.
- ✦ If you are coming to my studio, "at the end of the drive", just knock on the door – the bell doesn't work- and come in, as waiting outside might affect the duration of your lesson.
- ✦ Occasionally I may be late, however that will not affect the allocated duration of your lesson.
- ✦ If I get a cancellation, I might need to rearrange with other students in order to bridge any gaps in the schedule or I might have students who need the cancelled slot. If I cancel your lesson, you will obviously not be charged.
- ✦ Invoice has a "pay by date" mentioned at the bottom of the page, kindly make sure you pay in full and on time, payment must be made by bank transfer, cheques are not accepted as I would be charged.
- ✦ Piano students are expected to practice as often as possible. Remember it is better to do 10-20 or 20-30 minutes every day, rather than leave it for 4 days and then practice for an hour!
- ✦ Remember to do the theory homework and if you are unsure about anything, please don't hesitate to ask me.
- ✦ If I don't see sufficient progress after the first 20 lessons, I reserve the right to discontinue lessons.
- ✦ Lessons are sometimes offered during term breaks and will have a special schedule to accommodate those who would like to attend.
- ✦ If you are interested in entering the Associated Board of the Royal Schools of Music, ABRSM exams, I am more than happy to prepare a student for this, however I will only register you to enter if I feel you are ready, as I have a 100% pass rate, most of which are passes with distinction and sometimes Merit.
- ✦ Can I ask that you step over, not on the white door frame when coming in or going out of the studio at Samian Close.
- ✦ Kindly park your car in front of our drive on our drive or in front of the house.
- ✦ If you have any questions regarding the above, please let me know, I am happy to help.

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June 2016